

PROFESSIONAL SUMMARY

QA and Web Developer with 6 years of experience in enhancing software quality and developing interactive web applications. Proficient in TestRail, Visual Studio Code, and Postman, with a proven track record of increasing user engagement and reducing software defects. Adept at collaborating with teams to deliver innovative solutions, aiming to drive future advancements in software development and support.

EMPLOYMENT HISTORY

NOV 2020 - FEB 2024

Web Developer, Freelance

- Developed web pages using HTML, SCSS, jQuery, and Bootstrap, boosting revenue by 50-70%.
- Collaborated with clients to define requirements, accelerating project completion by 40%.
- Designed interactive visuals and content with HTML, CSS, and JavaScript, increasing site traffic by 40%.
- Implemented coding standards for site layout and user interface, enhancing user engagement by 25%.
- Pioneered mobile-responsive design techniques, increasing mobile user engagement by 20%.

NOV 2021 - AUG 2022

QA Developer & Technical Support, Monstercat, Vancouver

- Reduced software defects through manual testing and issue escalation via JIRA.
- Boosted developer productivity by creating Cypress Automation tests for UI.
- Handled internal technical requests with a response time of 10-15 minutes.
- Suggested improvements for optimal software performance and usability.
- Conducted video call training and launched new features.
- Enhanced UI test automation, reducing regression tests by 20% and boosting developer output.

SEP 2018 - SEP 2019

QA Analyst, TradeRev, Toronto

- Developed detailed test plans, reducing defects by 30% through precise manual software testing.
- Distributed weekly feedback to team leaders, improving service time, quality, and overall productivity.
- Provided essential feedback to enhance team coordination and streamline project timelines.
- Fostered team synergy by syncing TestRail and JIRA, boosting QA-developer efficiency.

EDUCATION

APR 2024 - PRESENT

Bachelor of Computer Science, University of the People

Studying BA in Computer Science from home in the evenings and weekends.

AUG 2020 - NOV 2020

Web Developer Diploma, BrainStation, Toronto, ON

MERN - Full-Stack:

- Proficient in HTML5, CSS/SCSS, JavaScript, React, Node.js, Express.js, REST API, JSON, and MySQL.

SEP 1999 - JAN 2005

High School Diploma, Port Arthur Collegiate Institute, Thunder Bay, ON

SKILLS

Asana

Bash

Confluence

Cypress

GitHub

Jira

MongoDB

MS SQL / My SQL

NPM

Postman

Salesforce

SDLC

Sharepoint

Slack

SSMS / SSRS

Teams

TestRail

Visual Studio Code

LINKS

[GitHub](#)

[LinkedIn](#)

[Portfolio](#)